



MIDDLE EAST / PERSIAN GULF SITUATION

RCL CUSTOMER ADVISORY # 11

1st Apr 2026

Dear Customers,

In view of the heightened escalation of war in the Middle East and due to the volatile exceptional circumstances beyond RCL's control, RCL regrets to inform that we are compelled to declare an End of Voyage in Jebel Ali for all shipments bounded for Red Sea Ports under our care and custody loaded.

A mandatory surcharge of USD 500 per container will apply to all affected shipments, without exception, to cover deviation costs.

Furthermore, all discharge-related expenses — including, but not limited to, handling, storage, and any ancillary charges — shall be for the sole account and risk of the cargo, in accordance with the Bill of Lading Terms and Conditions.

RCL sincerely regrets the necessity of this decision, which arises from exceptional circumstances beyond its control.

We appreciate your understanding and cooperation during this time. Should you have any questions or require support on existing shipments, please contact our local RCL office or customer service representative.

Sincerely,

Regional Container Lines (RCL)